




# I'm going to Thatto Heath Library, St Helens



For our eBooks, digital comics  
and magazines, please visit:  
[www.sthelens.gov.uk/ebooks](http://www.sthelens.gov.uk/ebooks)

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## Before I go to the library

I'm going to Thatto Heath Library



If I am nervous about going I can talk to someone and ask questions first  
I can call **01744 677842**



I can ask a member of Library staff for a tour of the library





## About the library

There are people who work at the library who I can talk to.

If I see a person wearing a red ribbon with Library Staff on it then they can help me



The library is usually a quiet place where people talk quietly, relax and read books



Sometimes it might be noisy. If it is noisy I can talk to a librarian.

Ask about our ear defenders – these might help if it's noisy!



## How I become a member of the library

When I get to the library I will see a desk

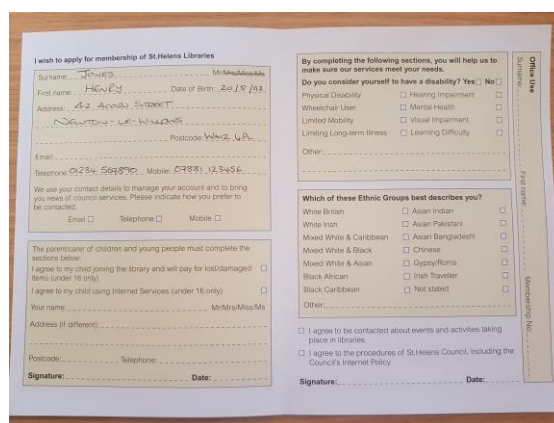


I will talk to someone who works there to become a member of the library.

If I see a person wearing a red ribbon with Library Staff on it then they can help me



I will tell them my name, address, date of birth, telephone number and email address



I wish to apply for membership of St. Helens Libraries

Surname: JONES Date of Birth: 20/08/93

First name: HENRY

Address: 42 ACORN STREET

SEWTHORPE - LIVERPOOL

Postcode: W4 4 8

Email: \_\_\_\_\_

Telephone: 01234 567890 Mobile: 07788 123456

We use your contact details to manage your account and to bring you news of council services. Please indicate how you prefer to be contacted.

Email ☐ Telephone ☐ Mobile ☐

The parent/carer of children and young people must complete the sections below.

I agree to my child joining the library and will pay for lost/damaged items (under 16 only) ☐

I agree to my child using Internet Services (under 16 only) ☐

Your name: \_\_\_\_\_ Mr/Ms/Miss/Ms

Address (if different): \_\_\_\_\_

Postcode: \_\_\_\_\_ Telephone: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

By completing the following sections, you will help us to make sure our services meet your needs.

Do you consider yourself to have a disability? Yes ☐ No ☐

Physical Disability ☐ Hearing Impairment ☐

Wheelchair User ☐ Mental Health ☐

Limited Mobility ☐ Visual Impairment ☐

Living Long-term Illness ☐ Learning Difficulty ☐

Other: \_\_\_\_\_

Which of these Ethnic Groups best describe you?

White British ☐ Asian Indian ☐

White Irish ☐ Asian Pakistani ☐

Mixed White & Caribbean ☐ Asian Bangladeshi ☐

Mixed White & Black ☐ Chinese ☐

Mixed White & Asian ☐ Gypsy/Roma ☐

Black African ☐ Irish Traveller ☐

Black Caribbean ☐ Not stated ☐

Other: \_\_\_\_\_

☐ I agree to be contacted about events and activities taking place in libraries.

☐ I agree to the procedures of St. Helens Council, including the Council's Internet Policy.

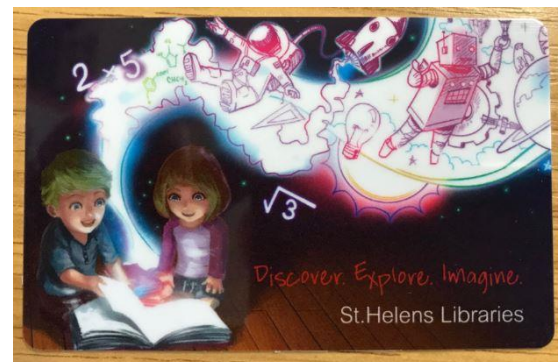
Signature: \_\_\_\_\_ Date: \_\_\_\_\_

I will show them one form of identification which has my address on it. This can include a driving licence, bank statement, or household bill.



I will sign a form. This makes me a member of the library and I will be given a library card.

My parent or carer will also be asked to sign this form.





## When I visit the library

In the library there will be shelves of books and DVDs



I can sit in a chair to read a book



I can borrow a book or a DVD and take it home with me



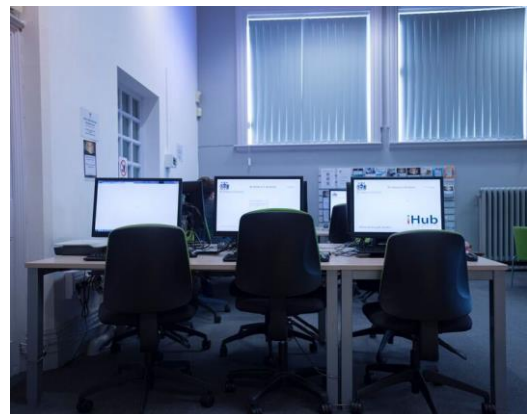
If I want to borrow a book I will talk to a member of the library staff



The staff will show me how to borrow the book or DVD and tell me when I need to bring it back to the library



The library will also have some computers. The computers are free to use



To use the computers I will need to talk to a member of staff who will help me use one.



When I am ready to go home I will leave the library.

